

## Alameda County Substance Use Access and Referral Helpline ("Helpline")

Call the Helpline for information  
about substance use treatment  
programs and services in Alameda  
County.



## Substance Use Access and Referral Helpline

**Hours of Operation:**  
Monday to Friday  
8:00 AM to 6:00 PM

**Please Call:**  
**1-844-682-7215**

For 24/7 withdrawal support  
contact **Cherry Hill Detox:**

**Call:** 1-866-866-7496  
**Email:** [acdeto@hsmail.org](mailto:acdeto@hsmail.org)  
**Visit:** 2035 Fairmont Drive,  
San Leandro, Ca 94578

To request this brochure in  
alternative formats, please  
contact:

[SUDSystemofCare@acgov.org](mailto:SUDSystemofCare@acgov.org) or  
Call: 1-844-682-7215

[www.acbhcs.org](http://www.acbhcs.org)

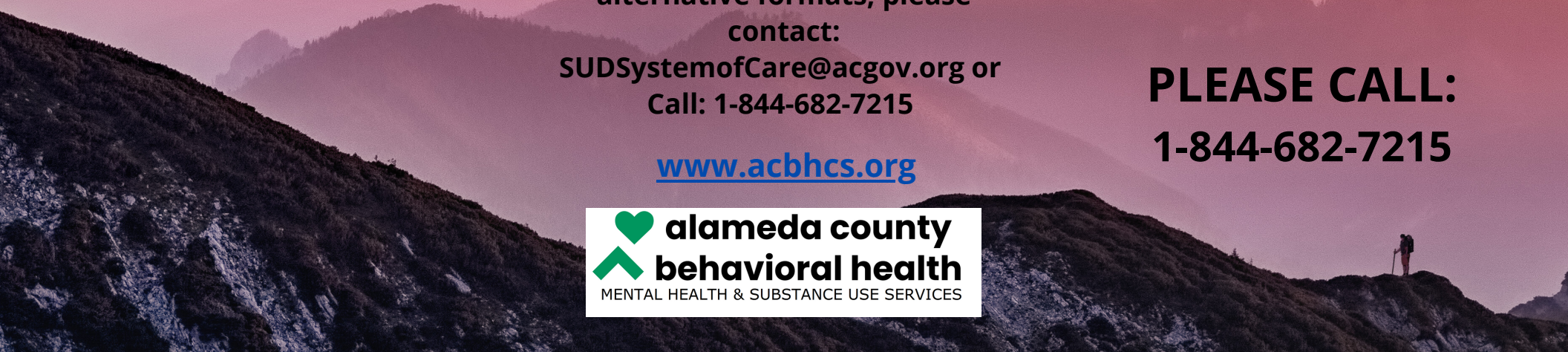
 **alameda county**  
**behavioral health**  
MENTAL HEALTH & SUBSTANCE USE SERVICES



# ALAMEDA COUNTY

## SUBSTANCE USE ACCESS AND REFERRAL HELPLINE

**PLEASE CALL:**  
**1-844-682-7215**



## Connecting you to Alameda County's Substance Use Continuum of Care

**Alameda County's Substance Use Continuum of Care** provides the following types of treatment services.

**Outpatient Treatment:** Up to 19 hours of services per week, including group and individual counseling.

**Recovery Residence:** Sober living homes while in outpatient treatment provided off site.

**Residential Treatment:** Live in program with on site treatment

**Withdrawal Management:** 24/7 clinically managed detoxification and sobering supports.

**Opioid Treatment (OTP):** Detox and maintenance medication assisted treatment, and counseling.

## What happens when I call?

You will participate in a **15 minute phone screening**, with a clinical staff member to discuss your concerns. The staff member will ask a series of questions to assess your needs and determine which type of treatment is appropriate for you. An in-person screening may be requested.

The Helpline staff will provide ongoing **care navigation** to those who are admitted into residential treatment or recovery residence services.

## Who can call?

Adults 18 and over who reside in Alameda County can call the Helpline at:

**1-844-682-7215**

## Providers in our network:

Aegis Treatment  
AC Collaborative Courts  
Alameda Health System  
BAART Programs  
Berkeley Addiction Treatment  
Bi-Bett Inc.  
Center Point Inc.  
Fremont Youth & Family Services  
CURA Inc.  
HAART Programs  
HealthRIGHT 360  
Horizon Services Inc.  
La Familia Counseling  
Lifeline Treatment Services  
Lifelong Medical Care  
Magnolia Women's Recovery  
MedMark Treatment Centers  
New Bridge Foundation  
Options Recovery Services  
Second Chance Inc.  
West Oakland Health Council

Learn more about our providers at:

<http://www.acbhcs.org/provider-directory/>